

GOVT. OF NCT DELHI
OFFICE OF THE MEDICAL SUPERINTENDENT
RAO TULA RAM MEMORIAL HOSPITAL, JAFFARPUR NEW DELHI-110073

[Section 4 (1) (b) (VII)]

Details as on 11/05/2026

Particulars of any arrangement that exists for consultation with or representation by the members of the public in relation to the formulation of its policy of implementation.

- Name and address of the Affiliated Body

Rogi Kalyan samiti, Rao Tula Ram Memorial Hospital

The Aims and Objectives of Rogi Kalyan Samiti are as under: -

AIMS: The Hospital Rogi Kalyan Samiti will facilitate delivery of quality assured health services through the hospital and ensure participation and monitoring in improving the functioning of the Institution.

OBJECTIVES: To provide organizational arrangement with local autonomy and flexibility resulting in optimal functioning of the institution.

- Assisting the Hospital in developing customized strategies and implementation plans to address the gaps in service delivery.
- Ensuring compliance to minimal standard for the hospital care and protocols for treatment (as adopted by the GNCTD).
- To ensure rational & prioritized planning/utilization of the hospital resources.
- Facilitate and support proper use, timely maintenance and repair of hospital building, equipment and machinery.
- To monitor and support continued availability of drugs/logistics.
- To monitor and facilitate availability of required manpower equipped with necessary skills and training.
- To make the hospital clean, hygienic, safe and patient friendly.
- To facilitate up gradation and modernization of the hospital services and physical infrastructure.
- To promote best medical practices in the hospital.
- To promote rational use of drugs and safety of drugs.
- To ensure safe disposal of biomedical waste generated by the hospital.
- To adopt eco-friendly practices.
- To provide the required thrust on quality assessment and improvement.
- To develop and recommend oversight and accountability mechanisms at all levels.
- Ensure accountability of the health providers to the community.
- To functionalize efficient referral linkages.
- Ensure effective convergence with related agencies/departments.
- To assess and take measures for employee satisfaction.
- To assess patient satisfaction and take measures to build their trust and confidence.

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- To establish public NPO, public private mechanisms to augment/strengthen service delivery from the hospitals.
- Role of the Affiliated Body (Advisory / Managing / Executive / Others): **Advisory**
- Structure and Member Composition: - As given below
- Head of the Body: Ms. Neelam Pahalwan, Honorable MLA, Najafgarh Assembly Constituency
- Address of main office and its Branches:
Office of the Medical Superintendent, Rao Tula Ram Memorial Hospital Jaffarpur, New Delhi-110073.
- Frequency of Meetings: **Once every Quarter in a year**
- Can public participate in the meeting? **No**
- Are minutes of the meetings prepared? **Yes**
- Are minutes of the meetings available to the public? If yes please provide information about the procedure to obtain them. **No**

Official Members of Rogi Kalyan samiti (RTRMH)			
S. No.	Name/Designation	Status Governing Body	Contact No.
1.	Ms. Neelam Pahalwan, Hon'ble MLA (Najafgarh)	Chairperson	8130892139
2.	DC Revenue South West	Vice-Chairman	011-25069484 9899465305
3.	Dr. Poonam, Medical Superintendent, Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi-110073	Member Secretary	011-20895186 011-20895171
4.	Sh. Pawan Kumar, DDO	Treasurer	7835064104
5.	CDMO South-West	Member	
6.	District Social Welfare officer	Member	011-26528175
7.	To be nominated b DC revenue south west	Member	

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Non-Official Members of Rogi Kalyan samiti (RTRMH)				
S.N.	Name of Non-Official Members		Mobile No.	
	Sh. Hemant Kaushik	Member	9811100454	
	Sh. Parveen Kumar Dagar	Member	9899165413	
	Sh. Raj Kumar	Member	9654184218	
	Sh. Devender	Member	9213968511	
	Sh. Kanwar Sen	Member	9891994455	
	Mrs. Munesh Kumari	Member	7065266000	
	Mrs. Anita Kumari	Member	9266027544	
	Ms. Laxmi Rohilla	Member	8851889791	
	Ms. Konika Yadav	Member	9990090912	
	Sh. Manoj Kumar	Member	9211979703	
	Sh. Dhir Singh	Member	9868281814	
	Sh. Mahesh Kumar	Member	9582068956	
	Senior Resident	Member Resident Doctor Association		Representative of Hospital
	Mrs. Kumudini C. Tigga (ANS)	Sr. Nursing Officer	7835064169	
	Sh. Manoj Kumar Siwach	Paramedical	9416401141	
	Sh. Manish Kumar (Nursing Orderly)	Group-C	9560278635	